

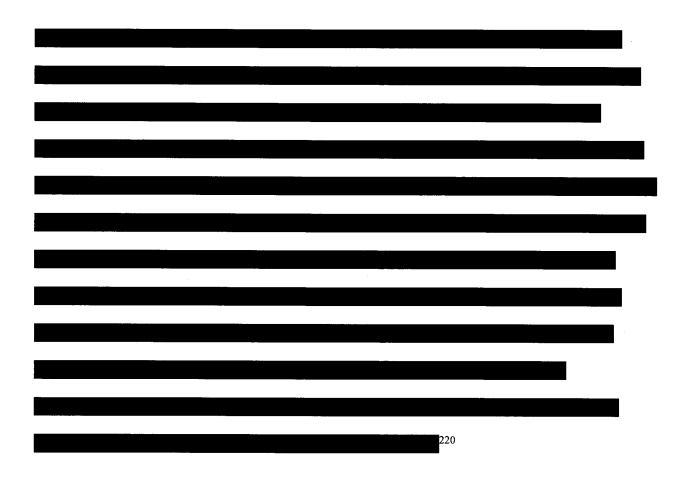
²¹¹ Ex. 52.01, CLINKFAC0797B, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC136216 CenturyLink - Verizon South Claim; BAN: 412M520008196, dated Apr. 21, 2017.

²¹² *Id*.

²¹³ *Id*.

²¹⁴ See the documents labeled, "Verizon Invalid FMS Conversion" in Exhibits 53, 54, 57, 58, 61, 65, and 67 for summaries of these claims.

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215 Ex. 53.05, FMS CLINKFAC0391, Email from Anna McDermott (Verizon)	4- A G.:
(CenturyLink), FMS Conversion - Impact, dated Apr. 23, 2014.	w Anne Grimm
216 Id. [[BEGIN CONFIDENTIAL]]	
[[END CONFIDENTIAL]]	



²¹⁷ Ex. 53.04, Email from Joseph Aguilar (Verizon) to Joseph Romero (CenturyLink), *Claims FMS Joe Romero*, dated Oct. 2, 2015.

²¹⁸ Ex. 53.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC106291 CenturyLink - Verizon South Claim; BAN: See attached details, dated Sep. 30, 2015; Ex. 54.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC106292 CenturyLink - Verizon South Claim; BAN: See attached details, dated Sep. 30, 2015; Ex. 57.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC106348 CenturyLink - Verizon North Claim; BAN: See attached details, dated Sep. 30, 2015; Ex. 58.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC106294 CenturyLink - Verizon North Claim; BAN: See attached details, dated Sep. 30, 2015.

²¹⁹ Ex. 53.04, Email from Joseph Aguilar (Verizon) to Joseph Romero (CenturyLink), *Claims FMS Joe Romero*, dated Oct. 2, 2015.

²²⁰ Ex. 61.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC107903 CenturyLink - Verizon South Claim; BAN: See attached details, dated Oct. 29, 2015; Ex. 65.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC107905 CenturyLink - Verizon North Claim; BAN: See attached details, dated Oct. 29, 2015; Ex. 67.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW:

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CCQWC107906 CenturyLink - Verizon West Claim; BAN: 202M910005001, dated Oct. 29, 2015.

²²¹ See, e.g., Ex. 53.02, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40863422, dated Oct. 29, 2015; Ex. 53.03, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40863539, dated Oct. 29, 2015; Ex. 54.02, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40863455, dated Oct. 29, 2015; Ex. 54.03, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40863543, dated Oct. 29, 2015; Ex. 57.02, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40863549, dated Oct. 29, 2015; Ex. 57.03, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40863553, dated Oct. 29, 2015; Ex. 58.02, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40863547, dated Oct. 29, 2015; Ex. 67.02, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter -Batch Number: 40868952, dated Oct. 30, 2015.

²²² See the documents labeled, "Verizon Invalid FMS Conversion" in Exhibits 55, 56, 59, 60, 62-64, 66, and 68 for summaries of these claims.

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²²³ Ex. 55.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCOWC115124 CenturyLink - Verizon South Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 56.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCOWC115123 CenturyLink - Verizon South Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 59.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115122 CenturyLink - Verizon North Claim; BAN: 212M110139500, dated Mar. 10, 2016; Ex. 60.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115121 CenturyLink - Verizon North Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 62.01, Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40868956, dated Oct. 29, 2015; Ex. 63.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115120 CenturyLink - Verizon South Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 64.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115119 CenturyLink - Verizon South Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 66.01. Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115118 CenturyLink - Verizon North Claim; BAN: See attached details, dated Mar. 10, 2016; Ex. 68.01, Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC115117 CenturyLink - Verizon West Claim; BAN: 202M910005001, dated Mar. 10, 2016.

²²⁴ See Exhibits 53 through 68 for material related to the FMS claim submissions.



[[END CONFIDENTIAL]]

CERTIFICATION

I certify under penalty of perjury that the foregoing is true and correct. Executed on February $\frac{34}{2018}$.

Jiffany (Brown Tiffany Brown Tab D

Before the Federal Communications Commission Washington, DC 20554

In the Matter of)	
CenturyLink Communications, LLC f/k/a Qwest Communications Company, LLC,)	
Complainant,)	
v.))	Docket No. 18-33 File No. EB-16-MDIC-0015
Verizon Services Corp.; Verizon	Ś	
Virginia LLC; Verizon Washington,	Ś	
D.C., Inc.; Verizon Maryland LLC;	Ś	
Verizon Delaware LLC; Verizon)	
Pennsylvania LLC; Verizon New Jersey)	
Inc.; Verizon New York Inc.; Verizon)	
New England Inc.; Verizon North LLC;)	
Verizon South Inc.,)	
)	
Defendants.)	

DECLARATION OF PATRICK WELCH

- I, Patrick Welch, of full age, hereby declare and certify as follows:
- 1. I have been employed with CenturyLink for over twenty-two years, and currently serve as Manager of Finance in the Facility Cost group at CenturyLink Communications, LLC ("CenturyLink"), a position I have held since 2009. In that position, [[BEGIN]

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. [[END CONFIDENTIAL]]

2. Specifically, I am familiar with the [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] Verizon Services Corp. and its related
operating companies (collectively, "Verizon") in connection with the special access services that
CenturyLink received. This familiarity extends to the [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] that CenturyLink should have received under the tariffs
and to CenturyLink's efforts to dispute Verizon's overcharges, [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] I am also familiar with Verizon's responses to those dispute
submissions.
3. [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]
4. I have reviewed the affidavit of Tiffany Brown. [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]

5.	Based on my role as Manager of Finance at CenturyLink, [[BEGIN]
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	[[END
CONFIDEN	TIAL]] Similarly, based on my role at CenturyLink, [[BEGIN
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	[[END CONFIDENTIAL]]
6.	My knowledge and role in this dispute with Verizon is further discussed below.
	[[END ENTIAL]]
7.	For the time periods relevant to this dispute with Verizon, [[BEGIN
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¹ See, e.g., Brown Decl., at ¶ 34.

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³ Brown D	ecl., at ¶ 37. ecl., at ¶¶ 9-15.			
4 Brown De	ecl., at ¶¶ 2-3.			

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⁵ Brown Decl., at ¶¶ 33-129.

⁶ See, e.g., Brown Decl., at ¶¶ 87-92.

 $^{^7}$ Brown Decl., at ¶¶ 52, 56.

⁸ See, e.g., Brown Decl. ¶ 37.

CERTIFICATION

I certify under penalty of perjury that the foregoing is true and correct. Executed on February 22, 2018.

Patrick Welch

Tab E

Before the Federal Communications Commission Washington, DC 20554

In the Matter of)	
CenturyLink Communications, LLC	.)	
f/k/a Qwest Communications Company,)	
LLC,)	
)	Docket No. 18-33
Complainant,)	File No. EB-16-MDIC-0015
v.)	
)	
Verizon Services Corp.; Verizon)	
Virginia LLC; Verizon Washington,)	
D.C., Inc.; Verizon Maryland LLC;)	
Verizon Delaware LLC; Verizon)	
Pennsylvania LLC; Verizon New Jersey)	
Inc.; Verizon New York Inc.; Verizon)	
New England Inc.; Verizon North LLC;)	
Verizon South Inc.,)	
)	
Defendants.)	

INFORMATION DESIGNATION OF CENTURYLINK COMMUNICATIONS, LLC

CenturyLink Communications LLC, f/k/a Qwest Communications Company, LLC ("CenturyLink"), through its attorneys, submits this information designation in connection with the above-captioned formal complaint against Verizon Services Corp., et al. ("Verizon"), in accordance with Sections 1.721(a)(10)(i), (iii), and 1.721(a)(11) of the Federal Communications

Commission's ("Commission") Rules, 47 C.F.R. §§ 1.721(a)(10)(i), (iii) and 1.721(a)(11) and with the Commission's February 9, 2018 order granting related waivers.¹

I. INDIVIDUALS BELIEVED TO HAVE FIRST-HAND KNOWLEDGE

Pursuant to 47 C.F.R. § 1.721(a)(10)(i), CenturyLink has set forth below the names, addresses, and positions of the principal individuals at CenturyLink and its third-party vendors or, to CenturyLink's knowledge, at Verizon, who CenturyLink believes to have first-hand knowledge of the facts alleged with particularity in CenturyLink's Formal Complaint, along with a general description of the facts within such individual's knowledge. CenturyLink reserves the right to amend this list as appropriate based on discovery or additional information.

1. <u>Name</u>: Tiffany Brown

Address: Synchronoss Technologies, Inc., 12102 Sunset Hills Rd., Reston, VA 20190

<u>Position</u>: Third-party Auditing Vendor for CenturyLink

<u>Description of facts within this person's knowledge</u>: Overall knowledge of the dispute with Verizon, including knowledge of the agreements and the tariffs, credit calculations, discovery of Verizon's billing and credit errors, and dispute submissions.

2. Name: Patrick Lowell

Address: Synchronoss Technologies, Inc., 12102 Sunset Hills Rd., Reston, VA 20190

<u>Position</u>: Third-party Auditing Vendor for CenturyLink <u>Description of facts within this person's knowledge</u>: Overall knowledge of the dispute with Verizon, including knowledge of the agreements and the tariffs, credit calculations, discovery of Verizon's billing and credit errors, and dispute submissions.

¹ The Commission has waived the requirement in Section 1.721(a)(10)(ii) of the Rules, 47 C.F.R. § 1.721(a)(10)(ii), for the complainant to provide a description of all documents and other information in its possession that are relevant to the facts alleged in the complaint. See February 9 Letter Ruling. Pursuant to the Commission's letter ruling, and as more fully described in this Information Designation, CenturyLink has attached as exhibits to its pleadings copies of the affidavits, documents, data compilations and tangible things in its possession, custody, or control, upon which it relies or intends to rely to support the facts alleged and legal arguments made in its pleadings.

3. Name: Patrick Welch

Address: CenturyLink Communications, LLC, 5325 Zuni Street, 3rd Floor,

Denver, CO 80221

Position: Manager of Finance

<u>Description of facts within this person's knowledge</u>: Overall knowledge of the dispute with Verizon, including knowledge of Verizon's billing procedures and credit errors, and dispute submissions.

4. Name: Adam Sherr

Address: CenturyLink Communications, LLC, 1600 7th Avenue, Room 1506

Seattle, WA 98191

Position: Associate General Counsel

Description of facts within this person's knowledge: Knowledge of the

agreements and tariffs with Verizon.

5. Name: Joe Romero

Address: CenturyLink Communications, LLC, 5325 Zuni Street, 3rd Floor,

Denver, CO 80221

Position: Senior Financial Analyst

Description of facts within this person's knowledge: Knowledge of the dispute

submissions to Verizon.

6. Name: Robert Montenegro

Address: CenturyLink Communications, LLC, 2355 Dulles Corner Boulevard,

Herndon, VA 20171

Position: Senior Lead Carrier Relations Consultant

Description of facts within this person's knowledge: Knowledge of Verizon's

billing and credit practices.

7. Name: Anne Grimm

Address: CenturyLink Communications, LLC, 4650 Lakehurst Road, Dublin, OH

43016

Position: Senior Lead Carrier Relations Consultant

Description of facts within this person's knowledge: Knowledge of Verizon's

billing and credit practices.

8. Name: Patricia Mason

Address: Verizon, 6929 North Lakewood Avenue, Tulsa, OK 74117

Position: Marketing Operations

Description of facts within this person's knowledge: Knowledge of the billing

credits and disputes with CenturyLink.

9. Name: Bradley Rhotenberry

Address: Verizon, 6929 North Lakewood Avenue, Tulsa, OK 74117

<u>Position</u>: Senior Analyst, Wireline Revenue Assurance, Contracts & Rate

Management

<u>Description of facts within this person's knowledge</u>: Knowledge of the billing credits and disputes with CenturyLink.

10. Name: Henry Ludolph

Address: Verizon, 6929 North Lakewood Avenue, Tulsa, OK 74117

Position: Supervisor, Wholesale Financial Operations

<u>Description of facts within this person's knowledge</u>: Knowledge of the billing

credits and disputes with CenturyLink.

11. Name: David Szol

Address: Verizon, 6929 North Lakewood Avenue, Tulsa OK 74117

<u>Position</u>: Senior Manager, Wholesale Financial Operations

Description of facts within this person's knowledge: Knowledge of the billing

credits and disputes with CenturyLink.

12. Name: Curtis Groves

<u>Address</u>: Verizon, 1300 I Street NW, Suite 400W, Washington, D.C. 20005 <u>Position</u>: Assistant General Counsel, Federal Regulatory and Legal Affairs <u>Description of facts within this person's knowledge</u>: Knowledge of Verizon's

agreements and tariffs and CenturyLink's disputes.

13. Name: William Carnell

Address: Verizon, 1320 N. Court House Road, Arlington, VA 22201

Position: Assistant General Counsel

Description of facts within this person's knowledge: Knowledge of Verizon's

agreements and tariffs and CenturyLink's disputes.

14. Name: Joe Aguilar

Address: Verizon, address unknown.

Position: Consultant, Verizon Corporate Finance

Description of facts within this person's knowledge: Knowledge of

CenturyLink's dispute submissions, Verizon's credit calculations, and Verizon's

dispute denials.

15. Name: Chuck Wasserott

Address: Verizon, 6929 North Lakewood Avenue, Tulsa, OK 74117

<u>Position</u>: Director Enterprise & Wholesale Collections

Description of facts within this person's knowledge: Knowledge of the billing

credits and disputes with CenturyLink.

16. Name: Chris Alston

Address: Verizon, address unknown.

Position: Unknown.

<u>Description of facts within this person's knowledge</u>: Knowledge of the billing credits and disputes with CenturyLink.

II. DOCUMENTS, DATA COMPILATIONS, AND TANGIBLE THINGS

Pursuant to Section 1.721(a)(ii) of the Commission's Rules, 47 C.F.R. § 1.721(a)(10)(ii), and the Commission's February 9, 2018 Letter Ruling granting the parties' joint request for a waiver in connection with that provision, CenturyLink states that, in lieu of the requirements of stated in Rule 1.721(a)(1)(ii), CenturyLink is relying on the Exhibits submitted with its Formal Complaint.²

III. IDENTIFICATION OF PERSONS AND THE RELEVANT DOCUMENTS, DATA COMPILATIONS AND TANGIBLE THINGS

Pursuant to Section 1.721(a)(10(iii) of the Commission's rules, CenturyLink provides that this information designation was prepared by CenturyLink's outside counsel, Perkins Coie LLP, in cooperation with CenturyLink's in-house counsel, and CenturyLink's employees and consultants (collectively, "CenturyLink"). Perkins Coie LLP, in coordination with CenturyLink, identified the primary persons with first-hand knowledge of the relevant facts. CenturyLink identified the relevant documents and data compilations attached to this Formal Complaint based on a review of the documents and data compilations, and other tangible things created, identified and/or gathered through the identification of billing errors and the filing of disputes with Verizon prior to the commencement of the Formal Complaint. Certain of the materials included among CenturyLink's Exhibits to the Formal Complaint were collected from the following sources: the files of Tiffany Brown; the files of Patrick Welch; the files of Joe Romero; and the files of Anne

² See Documents Relied Upon pursuant to Rule 1.721(a)(11), infra.

Grimm. Other material was obtained (i) from independent research of publicly available documents, and (ii) otherwise in connection with preparing CenturyLink's Formal Complaint.

Documents Relied Upon, Rule 1.721(a)(11)

Pursuant to Section 1.721(a)(11) of the Commission's Rules, 47 C.F.R. § 1.721(a)(11), attached as exhibits to the Formal Complaint are copies of the declarations, documents, data compilations and tangible things in CenturyLink's possession, custody, or control, upon which CenturyLink relies or intends to rely to support the facts alleged and legal arguments made in its Formal Complaint. As a result of the number, duration, and complexity of the billing issues, disputes, and correspondence between the parties, certain exhibits (such as native excel spreadsheets) are being provided in duplicate in order to provide a more complete record. The Formal Complaint cites to the parties' correspondence attaching those files where possible. Certain oversized exhibits are also being provided in electronic format. These exhibits have been served, along with the Formal Complaint, upon Verizon's counsel.

Dated: February 26, 2018

Respectfully submitted,

Marc S. Martin Brendon P. Fowler Michael A. Sherling PERKINS COIE LLP 700 13th Street, N.W., Suite 600 Washington, D.C. 20005 Telephone: (202) 654-6200 MMartin@perkinscoie.com

BFowler@perkinscoie.com

MSherling@perkinscoie.com

Adam L. Sherr CENTURYLINK COMMUNICATIONS, LLC Associate General Counsel 1600 7th Avenue, Room 1506

Seattle, WA 98191

Telephone: (206) 398-2507 Adam.Sherr@CenturyLink.com

Attorneys for CenturyLink Communications, LLC

Tab F

Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of	
CenturyLink Communications, LLC f/k/a Qwest Communications Company, LLC,)))
Complainant, v.	Docket No. 10-33 File No. EB-16-MDIC-0015
Verizon Services Corp.; Verizon Virginia LLC; Verizon Washington, D.C., Inc.; Verizon Maryland LLC; Verizon Delaware LLC; Verizon Pennsylvania LLC; Verizon New Jersey Inc.; Verizon New York Inc.; Verizon New England Inc.; Verizon North LLC; Verizon South Inc.,	
Defendants.	

CENTURYLINK COMMUNICATIONS, LLC'S FIRST REQUEST FOR INTERROGATORIES TO VERIZON

Pursuant to 47 C.F.R. § 1.729(a), CenturyLink Communications LLC, f/k/a Qwest Communications Company, LLC ("CenturyLink"), hereby submits to the Federal Communications Commission, and concurrently serves on the above-captioned defendants (individually and collectively, "Verizon"), this First Request for Interrogatories ("Interrogatories"). As further discussed below, the Interrogatories seek information necessary to the resolution of the disputes raised in the Formal Complaint, and that is not available from any other source. 47 C.F.R. § 1.729(b). Verizon shall respond to these Interrogatories in the time provided by 47 C.F.R. § 1.729, in writing, under oath, and in accordance with the Commission's rules and the Instructions and Definitions set forth herein.

DEFINITIONS

- 1. All terms used herein shall be construed in an ordinary, common sense manner, and not in a hyper-technical, strained, overly-literal, or otherwise restrictive manner; however, acronyms and other terms of art in the telecommunications industry shall have the meaning typically ascribed to them by the industry.
 - 2. "Agreements" means the 2009 Agreement and the 2014 Agreement.
- 3. "Any" means each, every, and all persons, places, or things to which the term refers.
- 4. "Communication" means any transfer of information, whether written, printed, electronic, oral, pictorial, or otherwise transmitted by any means or manner whatsoever.

- 5. "Concerning" means relating to, involving, reflecting, identifying, stating, referring to, evidencing, constituting, analyzing, underlying, commenting upon, mentioning, or connected with, in any way, the subject matter of the request.
- 6. "Contract Tariffs" mean the filed FCC tariff options implementing the 2009

 Agreement (Tariff No. 1, § 21, Option 57; Tariff No. 11 § 32, Option 55; and Tariff No. 14 § 21,

 Option 29); and the 2014 Agreement (Tariff No. 1 § 21, Option 65; Tariff No. 11 § 32, Option 65; and Tariff No. 14 § 21, Option 34).
- 7. "Copy" means any reproduction, in whole or in part, of an original document and includes, but is not limited to, non-identical copies made from copies.
- 8. "Describe" and "description" means to set forth fully, in detail, and unambiguously each and every fact of which you have knowledge related to answering the Interrogatory.
- 9. "Document" means any written, drawn, recorded, transcribed, filed, or graphic matter, including scientific or researchers' notebooks, raw data, calculations, information stored in computers, computer programs, surveys, tests and their results, however produced or reproduced. With respect to any document that is not exactly identical to another document for any reason, including but not limited to marginal notations, deletions, or redrafts, or rewrites, separate documents should be provided.
- 10. "FMS" or "FMS arrangement" means the Facilities Management Service

 [[BEGIN CONFIDENTIAL]]

 [[END CONFIDENTIAL]] under Verizon Tariff FCC No. 1, Section 7.2.13(A), and Tariff No.

 11, Section 7.2.16(A).

11. [[BEGIN CONFIDENTIAL]]

[[END CONFIDENTIAL]]

- 12. "Identify," "identity," or "identification," when used in relation to "person" or "persons," means to state the full name and present or last known address of such person or persons and, if a natural person, his or her present or last known job title, the name and address of his or her present or last known employer, and the nature of the relationship or association of such person to you.
- 13. "Identify," "identity," or "identification," when used in relation to "document" or "documents," means to state the date, subject matter, name(s) of person(s) that wrote, signed, initialed, dictated, or otherwise participated in the creation of the same, the name(s) of the addressee(s) (if any), and the name(s) and address(es) (if any) of each person or persons who have possession, custody, or control of said document or documents.
- 14. "Identify" when used in relation to a "communication" means to identify the participants in each communication and, if such communication is not contained in a document, the date, place, and content of such communication.
 - 15. "Including" means including but not limited to.
- 16. "MSA" means the Master Services Agreement between the parties effective August 10, 2016.
- 17. "Original" means the first archetypal document produced, that is, the document itself, not a copy.

- 18. "Person" or "persons" means any natural person or persons, group of natural persons acting as individuals, group of natural persons acting as a group (*e.g.*, as a board of directors, a committee, *etc.*), or any firm, corporate entity, partnership, association, joint venture, business, enterprise, cooperative, municipality, commission, or governmental body or agency.
- 19. "Relevant Period" means March 1, 2009, to the present, unless otherwise specified.
- 20. "Tariff Filings" or "Contract Tariffs" means the contract tariffs filed with the Commission by Verizon via Transmittal No. 1261 (February 12, 2014) and Transmittal No. 1016 (May 15, 2009) which relate to the 2014 Service Agreement and the 2009 Service Agreement respectively.
- 21. "2014 Agreement" means the Service Agreement between the parties dated February 14, 2014, [[BEGIN CONFIDENTIAL]]

[[END CONFIDENTIAL]]

22. "2009 Agreement" means the Service Agreement between the parties dated May 6, 2009, [[BEGIN CONFIDENTIAL]]

[[END CONFIDENTIAL]]

23. "You," "your," or "Verizon" means Verizon Services Corporation and/or each of the above-captioned Verizon operating entities, as well as any parent, affiliated, or subsidiary companies; and employees, officers, directors, agents, representatives, and all other persons or entities acting or purporting to act on their behalf, including without limitation any outside consultant or witness retained by them. In that regard, each and every interrogatory contained herein is directed at you.

INSTRUCTIONS

When responding to the following interrogatories, please comply with the instructions below:

- 1. Each interrogatory is continuing in nature and requires supplemental responses as soon as new, different, or further information is obtained that is related to answering the interrogatory.
- 2. Provide all information, including all documents, related to answering the interrogatory that are in your possession, custody, or control, regardless of whether such documents are possessed directly by you or by your employees, officers, directors, agents, representatives, or any other person or entity acting or purporting to act on their behalf.
- 3. In lieu of producing any requested information or documents that were previously provided to CenturyLink in the informal complaint process, identify when and how such information or documents were previously provided to CenturyLink.
- 4. In any interrogatory, the present tense shall be read to include the past tense, and the past tense shall be read to include the present tense.
- 5. In any interrogatory, the singular shall be read to include the plural shall be read to include the singular.
- 6. In any interrogatory, the use of the conjunctive shall be read to include the disjunctive, and the use of the disjunctive shall be read to include the conjunctive.
- 7. Any document withheld from production on the grounds of a privilege is to be specifically identified by author(s), addressee(s), length, and date, with a brief description of the subject matter or nature of the document, and a statement of the privilege asserted.

- 8. If you contend that any part of your response to a particular Interrogatory contains trade secrets or other proprietary or confidential business or personal information, such contention shall not provide a basis for refusing to respond within the time required by the applicable rules. You shall respond according to and consistent with the terms of the Protective Order entered by the Commission in this proceeding on February 9, 2018.
 - 9. Please begin the response to each request on a separate page.
 - 10. Please restate each interrogatory before providing the response or objection.
- 11. Please specify the interrogatory in response to which any document, narrative response, or objection is provided. If a document, narrative response, or objection relates to more than one request, please cross reference.
- 12. For each separate interrogatory, identify the person(s) under whose supervision the response was prepared.
- 13. If applicable, for any interrogatory consisting of separate subparts or portions, a complete response is required to each subpart as if the subpart or portion were propounded separately.
- 14. Produce any documents in the form of legible, complete, and true copies of the original documents as "original" is defined herein. To the extent that excel spreadsheets are produced, they should be provided in native format.
 - 15. Please provide all documents in their native format, together with all metadata.
- 16. If you assert that documents or information related to answering an interrogatory are unavailable or have been discarded or destroyed, state when and explain in detail why any such document or information was unavailable, discarded, or destroyed, and identify the person

directing the discarding or destruction. If a claim is made that the discarding or destruction occurred pursuant to a discarding or destruction program, identify and produce the criteria, policy, or procedures under which such program was undertaken.

17. If any interrogatory cannot be answered in full after reasonable inquiry, provide the response to the extent available, state why the interrogatory cannot be answered in full, and provide any information within your knowledge concerning the description, existence, availability, and custody of any unanswered portions.

INTERROGATORIES

CTL-VZ 1: [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] the contract tariffs identify the requirements
[[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] fully describe the process,
practice, and methodology by which Verizon determined [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]
Explanation:
The information sought in this interrogatory is directly relevant to CenturyLink's
overcharge disputes related to the 2009 Agreement, [[BEGIN CONFIDENTIAL
[[END CONFIDENTIAL]] This information is not available to
CenturyLink through any source other than Verizon, and Verizon is the only source of
information as to how it internally viewed the 2009 Agreement's requirements [[BEGIN]
CONFIDENTIAL]]
[[END CONFIDENTI

CTL-VZ 2: Please produce all documents (excluding those appended as Exhibits to
CenturyLink's formal complaint) describing, explaining, summarizing, referencing, or otherwise
relating to Verizon's process, practice, and methodology for [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]
Explanation:
The information sought in this interrogatory is directly relevant to CenturyLink's
overcharge disputes related to the 2009 Agreement, [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] This information is not available to
CenturyLink through any source other than Verizon, and Verizon is the only source of
information as to how it internally viewed the 2009 Agreement's requirements [[BEGIN
CONFIDENTIAL]]
HEND CONFIDENTIALII

CTL-VZ 3: [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] tariff provisions and definitions
identify the requirements [[BEGIN CONFIDENTIAL]]
[[END
CONFIDENTIAL]] Please fully describe the process, practice, and methodology by which
Verizon determined whether [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]
Explanation:
The information sought in this interrogatory is directly relevant to CenturyLink's
overcharge disputes related to the 2014 Agreement, [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] This information is not available to
CenturyLink through any source other than Verizon, and Verizon is the only source of
information as to how it internally viewed the 2014 Agreement's requirements [[BEGIN
CONFIDENTIAL]]
[[END
CONFIDENTIALJ

CTL-VZ 4: Please produce all documents (excluding those appended as Exhibits to
CenturyLink's formal complaint) describing, explaining, summarizing, referencing, supporting,
or otherwise relating [[BEGIN CONFIDENTIAL]]
[[END
CONFIDENTIAL]]
Explanation:
The information sought in this interrogatory is directly relevant to CenturyLink's
overcharge disputes related to the 2014 Agreement, [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] This information is not available to
CenturyLink through any source other than Verizon, and Verizon is the only source of
information as to how it internally viewed the 2014 Agreement's requirements [[BEGIN
CONFIDENTIAL]]
[[END
CONFIDENTIAL]]

CTL-VZ 5: Regarding the period of the FMS arrangement, fully describe all processes,
mechanisms, policies, and other methods by which Verizon attempted to meet its obligation to
"maximize network efficiencies and to optimize economic efficiencies" pursuant to Verizon
FCC Tariff No. 1 § 7.2.13(A) and Tariff No. 11 § 7.2.16(A), [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]
Explanation:
The information sought in this interrogatory is directly relevant to CenturyLink's
overcharge claims related to Verizon's obligation [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]] This information is not available to
CenturyLink through any source other than Verizon, and Verizon is the only source of
information [[BEGIN CONFIDENTIAL]]
[[END
CONFIDENTIAL]]

<u>CTL-VZ 6</u>: Regarding the period of the FMS arrangement, please produce all analyses, reports, and other documents (excluding those appended as Exhibits to CenturyLink's formal complaint) describing, explaining, summarizing, referencing, supporting or otherwise relating to your response to Interrogatory CTL-VZ 5.

Explanation:

The information sought in this interrogatory is directly relevant to CenturyLink's overcharge claims related to Verizon's obligation to optimize circuit routing [[BEGIN]

CONFIDENTIAL]] [[END

CONFIDENTIAL]], and whether Verizon took any other related actions. This information is not available to CenturyLink through any source other than Verizon, and Verizon is the only source of information as to how it internally viewed its obligations under the FMS arrangement and what steps, if any, Verizon took to meet that obligation.

CTL-VZ 7: For each claim identified in Table 9, Paragraph 70 of Century Link's Formal Complaint, fully describe the process and steps Verizon followed to receive, analyze, investigate and resolve each claim, and produce all documents (excluding those appended as Exhibits to CenturyLink's formal complaint) describing, explaining, summarizing, referencing, or otherwise relating to that process and steps.

Explanation:

The information sought in this interrogatory is directly relevant to Verizon's practices in impeding the dispute submission and resolution process under the contract tariffs, as well as to the manner in which Verizon used those practices to reject or deny credit disputes. This information is not available to CenturyLink through any source other than Verizon, and Verizon is the only source of information as to how it internally received, reviewed and processed disputes submitted by CenturyLink and how Verizon assessed whether the credits were affected.

CTL-VZ 8: Fully describe any and all efforts that Verizon took to adjust, update, or correct its calculation of quarterly credits on a going forward basis after Verizon's receipt of each of CenturyLink's claims for the quarters identified in Table 1, Paragraph 30 of Century Link's Formal Complaint.

Explanation:

The information sought in this interrogatory is directly relevant to whether Verizon took any corrective steps to mitigate continued overcharging after being placed on notice regarding its errors through CenturyLink's dispute submissions. This information is not available to CenturyLink through any source other than Verizon, and Verizon is the only source of information [[BEGIN CONFIDENTIAL]]

[[END CONFIDENTIAL]]

<u>CTL-VZ 9</u> : Fully describe how Verizon ensured during the Relevant Period [[BEGIN
CONFIDENTIAL
[[END CONFIDENTIAL]], including any mechanisms or
processes in place to eliminate double-counting and any individuals involved in investigating
potential double-counting issues.
Explanation:
The information sought in this interrogatory is directly relevant [[BEGIN
CONFIDENTIAL]] [[END
CONFIDENTIAL]], which Verizon claims it did not do despite evidence to the contrary.
Information regarding Verizon's internal compliance processes and bill error review efforts or
mechanisms is not available to CenturyLink through any source other than Verizon, and Verizon
is the only source of information [[BEGIN CONFIDENTIAL]]
[[END CONFIDENTIAL]]

CTL-VZ 10: Please identify each customer of Verizon's who subscribed to the tariff options

referenced in the complaint related to the [[BEGIN CONFIDENTIAL]]

[[END CONFIDENTIAL]], or who subscribed to a similar Flat Rate Pricing

option in another tariff, that during the Relevant Period submitted billing disputes or other

communications to Verizon alleging that Verizon incorrectly calculated that customer's quarterly

credit or other similar credit for the purposes of their Flat Rate Pricing option, and for each such

dispute or communication identify the time frame of the dispute, fully describe the nature of the

dispute or communication as submitted to Verizon, and fully describe how Verizon resolved that

dispute or communication.

Explanation:

The information sought in this interrogatory is directly relevant to whether Verizon was

on notice from customers other than CenturyLink of the same or similar calculation errors and

circuit count issues. Information regarding Verizon's internal assessment, if any, of disputes

submitted by CenturyLink and whether Verizon even accepted certain disputes for internal

review is not otherwise available to CenturyLink, and Verizon is the only source of this

information.

Dated: February 26, 2018

Respectfully submitted,

Marc S. Martin

Brendon P. Fowler

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Adam.Sherr@CenturyLink.com

Attorneys for CenturyLink Communications, LLC

Tab G

TABLE OF EXHIBITS

Ex. No.	Document Description
1	Master Services Agreement (MSA) between Qwest Communications and Verizon Communications (Aug. 11, 2006)
2	MSA Attachment 11 - Special Access Overlay Ethernet Adjustment Agreement (May 6, 2009)
3	2009 Service Agreement between Verizon Services Corp. and Qwest Communications (May 6, 2009)
4	MSA Attachment 13 - Tiered Pricing Product Schedule between Qwest Communications and Verizon Services Corp. (Feb. 14, 2014)
5	2014 Service Agreement between Verizon Services Corp. and Qwest Communications (Feb. 14, 2014)
6	Amended and Restated Attachment 2 to the Verizon Partner Solutions MSA ("Attachment 2") between Verizon Services Corp. et al. and Qwest Communications (May 6, 2009)
7	Amendment Number 1 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Nov. 11, 2010)
8	Amendment Number 2 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Feb. 24, 2011)
9	Amendment Number 3 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Sep. 7, 2012)
10	Amendment Number 4 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Oct. 2, 2012)
11	Amendment Number 6 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Feb. 14, 2014)
12	Amendment Number 9 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (Feb. 19, 2015)
13	Amendment Number 12 to Attachment 2 to the MSA between Verizon Services Corp. et al. and Qwest Communications (May 6, 2016)
14	Verizon Tariff F.C.C. No. 1, Section 21.58, Contract Tariff Option 57 (May 30, 2009)
15	Verizon Tariff F.C.C. No. 11, Section 32.56, Contract Tariff Option 55 (May 30, 2009)
16	Verizon Tariff F.C.C. No. 14, Section 21.30, Contract Tariff Option 29 (May 30, 2009)
17	Verizon Tariff F.C.C. No. 1, Section 21.66, Contract Tariff Option 65 (Feb. 27, 2014)

Ex. No.	Document Description
18	Verizon Tariff F.C.C. No. 11, Section 32.66, Contract Tariff Option 65 (Feb. 27, 2014)
19	Verizon Tariff F.C.C. No. 14, Section 21.35, Contract Tariff Option 34 (Feb. 27, 2014)
20	Verizon Tariff F.C.C. No. 1, Section 2, General Regulations
21	Verizon Tariff F.C.C. No. 1, Section 7, Special Access Service
22	Verizon Tariff F.C.C. No. 1, Section 7.2.13, Facilities Management Service#
23	Verizon Tariff F.C.C. No. 1, at § 21.22(E)(2)(e)(1); § 21.24(E)(2)(e)(1); § 21.56(E)(2)(c)(2); § 21.57(I)(3); § 21.57(Q)(4)
24	Verizon Tariff F.C.C. No. 11, Section 7.1.2, Rate Categories
25	Verizon Tariff F.C.C. No. 11, Section 7.2.16, Facilities Management Service
26	Verizon Tariff F.C.C. No. 14, Section 5.1, General
27	Verizon Tariff F.C.C. No. 16, Section 7.2, Rate Categories, Applications and Regulations
28	Verizon Transmittal No. 1016, Description Letter (May 15, 2009)
29	Verizon Transmittal No. 1261, Description Letter (Feb. 12, 2014)
30	CenturyLink Verizon Timelines
31	Dispute Category 1 - Miscalculating Equivalents for DS3 CLF Units (updated)
32	Dispute Category 2 - Including Units Without USOCs (updated)
33	Dispute Category 3 - Double-Counting Units (updated)
34	Dispute Category 4 - Misdesignating DS3 CLF Units (updated)
35	Dispute Category 5 - Misdesignating DS0 Units (updated)
36	Dispute Category 6 - Failure to Optimize Circuit Routing (updated)
37.01	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Apr 2013, dated May 13, 2013
37.01a	Email attachment
37.02	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-PY5Q1 with disputes, dated Jul. 25, 2013
37.02a	Email attachment
37.02b	Email attachment
37.02c	Email attachment
37.02d	Email attachment
37.03	Email from submit.claims@verizon.com to Patrick Lowell (CenturyLink), Letter of Acknowledgement - Batch Number: 40795340, dated Aug. 5, 2014

Ex. No.	Document Description
37.03a	Email attachment
37.04	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-May 2013, dated Jun. 18, 2013
37.04a	Email attachment
37.05	Email from Anne Grimm (CenturyLink) to Patricia Mason (Verizon), FW: Centurylink (Qwest) Custom Solution Monthly Tracking Report-PY5Q1 with disputes (Verizon), dated Jul. 29, 2013
37.05a	Email attachment
37.05b	Email attachment
37.06	Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC083326 CenturyLink - Verizon South Claim; BAN: 412M520008196, dated Jul. 31, 2014
37.06a	Email attachment
37.06b	Email attachment
37.06c	Email attachment
37.06d	Email attachment
37.06e	Email attachment
37.07	40794911 7.31.14 zip file
37.08	Centurylink PY5Q1_DS1 DS3 FMS MRC
37.09	Centurylink PY5Q1_DS3 CLF_CLS Billed Units
37.10	Centurylink (QWEST) Monthly Tracking Report, Apr 2013
37.11	Centurylink (QWEST) Monthly Tracking Report, May 2013
37.12	Centurylink (QWEST) Monthly Tracking Report_PY5Q1_w_disputes
37.13	Letter of Acknowledgement 40795340 8-5-14 zip file
37.14	PY5Q1 Centurylink BAN (send)
37.15	Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40794911, dated Jul. 31, 2014
38.01	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Joseph Romero (CenturyLink), RE: Centurylink (Qwest) Custom Solution Monthly Tracking Report-Aug 2013, dated Oct. 25, 2013
38.01a	Email attachment
38.01b	Email attachment
38.02	Email from Anne Grimm (CenturyLink) to Patricia Mason (Verizon), FW: Centurylink (Qwest) Custom Solution Monthly Tracking Report-Aug 2013 (PY5Q2), dated Oct. 29, 2013

Ex. No.	Document Description
38.02a	Email attachment
38.03	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Jul 2013, dated Aug. 15, 2013
38.03a	Email attachment
38.04	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Jun 2013, dated Jul. 12, 2013
38.04a	Email attachment
38.05	Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC083325 CenturyLink - Verizon South Claim; BAN: 412M520008196, dated Jul. 31, 2014
38.05a	Email attachment
38.05b	Email attachment
38.05c	Email attachment
38.05d	Email attachment
38.05e	Email attachment
38.06	40794915 7.31.14 zip file
38.07	Centurylink (QWEST) Monthly Tracking Report_Aug 2013 w dispute revised
38.08	Centurylink (QWEST) Monthly Tracking Report_Aug 2013 w dispute
38.09	Centurylink (QWEST) Monthly Tracking Report_Jul 2013
38.10	Centurylink (QWEST) Monthly Tracking Report_Jun 2013
38.11	Letter of Acknowledgement 40795381 8-5-14 zip file
38.12	PY5Q2 Centurylink DS3 CLF_CLS Billed Units
38.13	Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40794915, dated Jul. 31, 2014
39.01	Email from Anne Grimm (CenturyLink) to Patricia Mason (Verizon), <i>RE:</i> Centurylink (Qwest) Custom Solution Monthly Tracking Report-Nov 2013 (PY5Q3), dated Feb. 4, 2014
39.02	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Oct 2013, dated Nov. 14, 2013
39.02a	Email attachment
39.02b	Email attachment
39.02b1	Email attachment
39.02c	Email attachment
39.02c1	Email attachment

Ex. No.	Document Description
39.03	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), RE: Centurylink (Qwest) Custom Solution Monthly Tracking Report-Nov 2013, dated Jan. 2, 2014
39.03a	Email attachment
39.03b	Email attachment
39.04	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), <i>Centurylink</i> (<i>Qwest</i>) Custom Solution Monthly Tracking Report-Sep 2013 - Verizon, dated Oct. 14, 2013
39.04a	Email attachment
39.05	Email from Joseph Romero (CenturyLink) to submit.claims@verizon.com, FW: CCQWC083324 CenturyLink - Verizon South Claim; BAN: 412M520008196, dated Jul. 31, 2014
39.05a	Email attachment
39.05b	Email attachment
39.05c	Email attachment
39.05d	Email attachment
39.05e	Email attachment
39.06	40794919 7.31.14 zip file
39.07	Centurylink (QWEST) Monthly Tracking Report, Nov 2013
39.08	Centurylink (QWEST) Monthly Tracking Report, Oct 2013
39.09	Centurylink (QWEST) Monthly Tracking Report, Sep 2013
39.10	Letter of Acknowledgement 40795380 8-5-2014 zip file
39.11	PY5Q3 Centurylink DS1_DS3_FMS MRC
39.12	PY5Q3 Centurylink DS3 CLF_CLS Billed Units
39.13	Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40794919, dated Jul. 31, 2014
40.01	Email exchanges between Tiffany Brown (CenturyLink) and Joseph Aguilar (Verizon), <i>RE: Dispute associated w/Credit Calculation - Verizon</i> , dated 2014
40.01a	Email attachment
40.02	Email from Joseph Aguilar (Verizon) to Joseph Romero (CenturyLink), <i>RE: FRP Disputes</i> , dated Aug. 5, 2014
40.03	Email from Joseph Aguilar (Verizon) to Patrick Lowell (CenturyLink), Tiffany Brown (CenturyLink), Anne Grimm (CenturyLink), Joseph Romero (CenturyLink), RE: Dispute associated w/Credit Calculation - Verizon, dated Nov. 21, 2014
40.04	Email exchanges among Patrick Lowell (CenturyLink), Joseph Aguilar (Verizon), Joseph Romero (CenturyLink) and Tiffany Brown (CenturyLink), RE: Disputes

Ex. No.	Document Description
	Associated with Verizon's credit calculation, dated winter 2015
40.05	Email exchanges between Patrick Welch (CenturyLink) and Joseph Aguilar (Verizon), RE: CSP Dispute, dated spring 2015
40.06	Email from Joseph Aguilar (Verizon) to Patrick Lowell (CenturyLink), RE: CSP Dispute, dated May 4, 2015
40.07	Email from Patrick Welch (CenturyLink) to David Szol (Verizon), FW: Dispute associated w/Credit Calculation - Verizon, dated Sep. 9, 2015
40.08	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Dec 2013, dated Jan. 20, 2014
40.08a	Email attachment
40.09	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), RE: Centurylink (Qwest) Custom Solution Monthly Tracking Report-Feb 2014, dated Mar. 17, 2014
40.09a	Email attachment
40.09b	Email attachment
40.10	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), Centurylink (Qwest) Custom Solution Monthly Tracking Report-Feb 2014, dated Mar. 14, 2014
40.10a	Email attachment
40.11	Email from Patricia Mason (Verizon) to Anne Grimm (CenturyLink), Robert Montenegro (CenturyLink), <i>Centurylink (Qwest) Custom Solution Monthly Tracking Report-Jan 2014</i> , dated Feb. 17, 2014
40.11a	Email attachment
40.12	Email from Anne Grimm (CenturyLink) to Patricia Mason (Verizon), RE: Centurylink (Qwest) Custom Solution Monthly Tracking Report-Feb 2014, dated May 9, 2014
40.13	Email from Joseph Romero (CenturyLink) to Joseph Aguilar (Verizon), <i>Dispute</i> , dated Jun. 18, 2014
40.13a	Email attachment
40.13b	Email attachment
40.13c	Email attachment
40.13d	Email attachment
40.14	Email from submit.claims@verizon.com to Joseph Romero (CenturyLink), Verizon Claim Status Letter - Batch Number: 40789586, dated Jun. 19, 2014
40.15	Centurylink (QWEST) Monthly Tracking Report, Dec 2013
40.16	Centurylink (QWEST) Monthly Tracking Report, Feb 2014